

BENCHMARKING MATRIX:

BENCHMARKING TARGET	REVIEW QUESTIONS	COMMENTS OF THE BENCHMARKERS (To be filled in on the premises)
Service pledge	What is the main objective of your activities?	
Network	<ul style="list-style-type: none"> • Which actors do you have in your network? • Locally • Nationally • Internationally 	
Network collaboration	<p>How do you involve local stakeholders:</p> <ul style="list-style-type: none"> • Identifying common goals and activities • Working together • Together or separately? • How the collaboration is being built and maintained? <p>What good practices have been identified within the network collaboration</p>	
Test Bed/Living Lab/HealthLab operating models	<ul style="list-style-type: none"> • What kind of test bed / living lab / health lab collaboration do you do? • Lab's role in relation to the actors of social and healthcare providers, technology companies, education, end users, other, what? • Strengths of the activities? • What could be improved? • How the ethics and data security are taken into account? 	
Technology	<ul style="list-style-type: none"> • Which health and well-being technologies do you use? • How do you familiarize with new technology? • What are the good practices for cost-effective deployment of the technologies? 	
Growth, commercialization and internationalisation	<ul style="list-style-type: none"> • How to activate the companies towards growth and internationalization? • What information is needed by the businesses? 	

	<ul style="list-style-type: none"> • Who/which body supports the businesses in internationalisation? • How do you support businesses in commercialization? • How do the companies get on the markets, how do you help? 	
Developing innovation	<ul style="list-style-type: none"> • How can businesses be activated to innovate? • How is multidisciplinary seen in innovation activities? • What kind of innovation platforms are in use? Experiences on them? 	
Communication	<ul style="list-style-type: none"> • How are the activities being communicated: Newspapers, social media, newsletters etc.? Who is reached by the communication activities? • How can the network or collaboration be joined into? 	
Current issues and experiences - Summary	<ul style="list-style-type: none"> • What are the best practices? • Challenges? (the most challenging issue) • Development priorities on the region? • Something else? 	